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## Whiteside County Health Department SHIELD IL Drive-Up Testing Moved Inside Testing Tent Due to Extreme Weather

January 05, 2022 – Starting today and for the rest of this week, sample collection through the Whiteside County Health Department (WCHD) SHIELD IL Drive-up Community Testing Site will be moved inside the testing tent. Individuals seeking testing will still enter WCHD’s northernmost parking lot and follow the cones to the testing tent as previously to park. However for the remainder of this week, due to extreme weather conditions, individuals will need to enter the testing tent to provide their saliva samples instead of staff walking to each vehicle individually. This change is to help protect staff who are supporting testing operations throughout the day.

As a reminder, at this time, individuals must have an Appointment to be tested. Saliva samples from individuals without appointments may not be processed. Please see instructions for creating and scheduling an appointment below.

### WCHD Community SHIELD Testing Overview:

- A [SHIELD Illinois Account](#) is needed to schedule an appointment, be tested and view results.
- A parent or guardian will need to create their own account and add a dependent to test individuals under 18. Please check your dependent’s personal details and make sure your contact number is listed and SHIELD Community Testing is listed under Agency Division(s). If not please add an agency and use the community agency code below.
- Visit [shieldportal.pointnclick.com](https://shieldportal.pointnclick.com) to create an account
- Community Agency Code is: **df5brbrj**
- Login to your account to schedule an appointment at [shieldportal.pointnclick.com](https://shieldportal.pointnclick.com)
- **DO NOT** eat, drink, or smoke, brush your teeth, or use mouthwash 1 hour before submitting your saliva sample.
- Individuals tested before 1pm should get results before 8am the next day. Results for individuals tested later should be available the day after.
- To reach the testing tent, enter the north-most parking lot and follow the cones.
- Results will **ONLY** be available in your [SHIELD Illinois Account](#). Please do not call for results.

For additional support, individuals may call the SHIELD Illinois Patient Support line at 217-265-6059 for assistance setting up an account, making appointments, or viewing results.

Additional testing sites may be found at: <https://dph.illinois.gov/covid19/testing.html>

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