

# Whiteside County ETSB

Karl J. Kovarik, E9-1-1 Coordinator

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## WHITESIDE COUNTY ETSB

January 18th, 2018 2:30 p.m.

200 East Knox Street, Morrison, IL

Members present included: John Booker, Tim Cain, Gary Cook, Chad Hartman, James Duffy, James Melton, and Doug Coppotelli. Also present was Karl Kovarik, 911 Coordinator.

The Monthly Financial Reports were reviewed for October through December 2017. Motion by Hartman to approve bills as paid. Second by Cook. Motion carried.

Motion by Coppotelli to approve the minutes from the October 19<sup>th</sup>, 2017 meeting. Second by Cook. Motion carried.

No Public Comment.

### New Business:

Karl provided the year end 911 call summary report in the meeting packets. This report reflects the number of 911 calls received by the 3 PSAPs(2 PSAPS after June 26th), broken down by Wireline, Cellular and VoIP as well as totals by PSAP and for the entire system. The total number of calls for 2017 is about 2000 calls lower then 2016. Some of this can be attributed to the decrease in one PSAP. No call transfers between Sterling & Rock Falls.

Karl excused himself so that the board could conduct an evaluation of the 911 Coordinator.

After discussion, motion by Duffy to give Karl, 911 coordinator a 2% salary increase to be implemented with the next pay period. Second by Melton. Motion Carried.

Karl was brought back in, and advised that he was doing a good job and his work is appreciated. The board voted to increase his salary by 2%. Karl thanked the board and also appreciates all they do for him.

### Old Business:

Karl reported that the 2 new AS400's are in place. Redundant server as of the first week of January and the other as of last week. Minor things being worked out, but mostly very smooth transition. Karl advised that the ProQA server has been replaced. Virtual server space provided by the county was used. So there was no cost for any new hardware. Just the cost of the operating system. Karl reported that Kick-off for Priority Dispatch EFD & EMD for the Sheriff's Dispatch Center was held yesterday with Booker, Cook, Kovarik, Claudia Garcia and Dave Northcutt attending. The

schedule for training and implementation has been completed and system should be in place late by April or early May. Karl advised that 2 new computer workstations, 4 more monitors and 2 monitor stands will be ordered to be split between the 2 existing positions at the Whiteside County Dispatch Center. These will be in addition to what is currently in place to balance the load of applications running on the 2 computers with the addition of the ProQA software and will allow for more real estate with the additional monitors for viewing more running applications at one time. This is in line with what is in place at the Sterling Dispatch Center.

Karl advised that the new Eventide Recorder arrived today and is due to be installed next week at the Sheriff's Department. That will then complete the upgrade to the 3 recorders in place.

Karl reported that the NINGA Project is stalled due to the fact that the Illinois Commerce Commission has requested a hearing on the merits of 2 issues. 1) whether iFiber has an agreement in place with JULIE and 2) whether iFiber is qualified to provide 911 traffic in this manner, as they are not a CLEC. Karl provided an outline of what has been going on to this point from NG911(vendor). Karl advised that the Prehearing on this matter was January 11th and was a scheduling hearing. DeKalb County is to submit a copy of their plan to the ALJ by January 28<sup>th</sup>. It has been filed with the ISP & ICC, however now needs to be filed with the ALJ. The Hearing is set for February 15<sup>th</sup>.

Karl advised that 6 of the other 10 counties have filed a Petition to Intervene as well as Frontier doing the same. The 4 county's not acting so far are: JoDaviess, Stephanson, Carroll and Whiteside. Karl indicated that he has requested the SAO to do so as well. This is a way for each county to show their support & interest in DeKalb's Modification Request and Precedings. Each county's plan will be similar in the network set up and configuration. Therefore, if not approve, it will affect what each county will need to do differently to proceed toward a next generation 911 solution. The SAO has been hesitant to file as he is concerned with staffing and cost if they have to send someone to Springfield or Chicago for a hearing. Karl indicated that the SAO has had a conversation with Mr. Hird, Attorney for NG911 and as of today, they do plan to file per my preliminary request. The information shared with all parties is that should anyone need to physically attend the hearings, it will be DeKalb County and NG911. Everything else is handled via conference call and electronic filings. Karl advised that 3 of the counties are being represented by John Kelly, Attorney from the Chicago area and very experienced in 911 Law. He has led numerous sessions at the 911 conference. Each of the respective SAOs has given permission for outside counsel to be allowed for their county's. Karl advised that he has been in contact with Mr. Kelly, just to obtain information on this matter. Mr. Kelly would be willing to add Whiteside County ETSB as a client in this matter, if the SAO would agree to it. His rate is \$225/hr. If the work that he does benefits all counties that he represents, the hourly rate would be divided between each ETSB. Karl advised that this information was shared with the SAO as well and he was not in favor of this. After much discussion, motion by Duffy that the Whiteside County ETSB should file a Petition to Intervene in the DeKalb matter and be represented in these proceedings. Second by Cook. Motion carried. After more discussion, motion by Duffy to approve hiring Mr Kelly to represent Whiteside County ETSB if the SAO so allows and requests the outside counsel representation. Second by Cain. Motion carried. Karl advised that he will let the SAO know that the Whiteside County ETSB has moved to be represented in this matter.

Karl advised that the last matter to be addressed is an amendment to the Hosted System Install by NG911. Due to the DeKalb Preceding, this entire project is 6-8 months behind schedule. NG911 has

proposed to install the hardware at each location early. This would replace the antiquated equipment being utilized in each county and take the matter of existing failing equipment out of the equation. This would be the same equipment they would be installing anyway. This would require each PSAP to purchase an Audio Code Gateway however, to handle the existing 911 trunks and was not necessary in the original plan. In the NG world this would be done at the 2 locations where the Hosting is being completed. However since this solution cannot utilize the new network (iFiber) yet, something has to be put in place at the PSAPs to connect to the existing 911 trunks. The cost of this gateway is \$1200 each and we would need 2, one for each PSAP. Also this is an all or nothing situation as all counties in the project need to be on board with it or none can do it. Due to the timing of ETSB meetings, Whiteside is one of the last to address this and all of the others that have met, have approved it. Lee County recently went through this type of upgrade, but they were considered a stand-alone on this, as their equipment was failing more than the rest and they were forced to seek a different option due to the delay. They began this process 2 weeks ago and are in the final stages of completion. Motion by Hartman to proceed with the implementation of the equipment. Second by Booker. Motion carried.

The 2018 ETSB meeting dates are: January 18, April 19, July 19, and October 18, 2018 at 2:30pm in the LEC Hearing Room

No other business.

Motion by Coppotelli to adjourn. Second by Cain. Motion carried.

Respectfully submitted,

Karl Kovarik, 911 Coordinator

John Booker, ETSB Chairman